



## Participant Frequently Asked Questions

**Q: The programme dates don't match my school holiday dates? Can I still do the programme?**

A: Yes, you can. COVID safety of our hostels is vital, so we are trying to ensure that maximum number of people arrive safely tested and symptoms checked prior to arrival. To do this, we would ideally like everyone to start and finish at the same time, but we do appreciate that different schools have different dates. We will work out a plan for each participant to ensure the safest and best programme. We've now changed our dates for the Haworth site to 17 December to 11 January, so that might fit better for you.

**Q: Do I have to do all the sessions on the programme?**

A: No! You can choose which sessions to opt out of—we do want you to take part in as much as possible, but also aware that you'll want to relax after a busy school term. We are revising the timetable to allow more relaxation at the start particularly. We are putting on a programme which will add to your skills and experiences and provides a stimulating environment. The programme is also designed to support each participant by having a team that makes the most of their Christmas together.

**Q: Can I call my family when I want to?**

A: Yes, if you bear in mind if other people are sleeping etc. We want you to feel relaxed and happy during your Christmas@UFA and if that means calling your family regularly, then that is fine.



**Q: Will the programme keep me COVID safe?**

A: We are putting measures in place to make sure that our sites have the highest possible COVID restrictions to ensure your safety during the Christmas experience; we've got very tight procedures, and are keeping our hostels as 'bubbles' to ensure your safety and health is our top priority.

**Q: Can I come with my friends, even if they are at different schools?**

A: Yes, just let us know when you fill out the application form by email to [christmas@ufa.org.uk](mailto:christmas@ufa.org.uk) and we'll do our best to get you all together at the same site.

## Parent FAQs

**Q: I'm still trying to make arrangements for my son/daughter to come home, so I'm not sure I'll need to book Christmas@UFA.**

A: We very much appreciate how tough this is, however you do need to book your child's place by 20 November. In the unlikely event that any places remain, we may extend the deadline by a couple of days where this has been agreed between us. Please email [christmas@ufa.org.uk](mailto:christmas@ufa.org.uk) to discuss any details or queries around your booking.

